

Garrett Uichanco

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SUMMARY

Transitioning from technology installer and seeking a position in the field of Frontend Software Engineering. 4 years of experience in project management and customer service. Current Install Technician where I install and configure networking devices, security systems, audio/video systems, and help maintain and repair them as needed.

WORK EXPERIENCE

McDonald's, 5215 W Walnut Ave, Visalia CA, 93277 — Manager

October 2018 - January 2023

I am in charge of customer service and managing the store's well-being as well as dealing with phone calls and customer complaints.

Rocky Hill Community Church, 237 S E St, Exeter CA, 93221 — A/V Director

October 2018 - January 2025

I am in charge of managing the church website and handling audio and visuals for weekend services. I am also the one to fix any network issues that we may encounter as well as manage all social media accounts.

NTM Productions, 11369 Ave 264, Visalia, CA 93277 — Warehouse Manager/Install Technician

April 2023 - April 2026

I am in charge of equipment repair as well as truck maintenance. I am also one of the employees that goes to the job sites to install the lighting, video, and audio equipment for our clients and I help with networking setup, repair as well as audio servers and 3rd party audio plugins.

SKILLS

Customer Service, Project Management, Operating Systems, Computer Hardware, Problem Solving, Team Leadership, Data Management, Data Entry, Conflict Resolution, Self-Motivated, Extremely Organized

AWARDS

El Diamante Rising Star

Award: I got this award in 2014 in marching band for the person most likely to take on a leadership role.

El Diamante Most Valuable

Senior: I got this award in marching band 2018 for the senior that impacted the program the most.

EDUCATION

El Diamante High School, 5100 W Whitendale Ave — *Diploma*

August 2014 - June 2018

- Graduated with 3.75 GPA
- Member of El Diamante Marching Miners all 4 years
- Elected Captain of Flute Section from 2017-2018
- Recipient of Band Scholarship

Coursera, IT Support Fundamentals — Certificate

- Completed IT Fundamentals Course Through Google and Coursera
- 8 week extended course

Level 3 Dante Certification — Certificate

- Completed all 3 levels of Audinate's audio/video protocol over IP courses